

# Upgrading the Software of Your 150 MXP (I)

## About Upgrading

In order to improve and enhance the user experience TANDBERG issues new and updated software for your video system on a regular basis. Updates come in two flavours: Main Releases and Service Releases.

Main Releases contain new features and are available for customers with service contracts only.

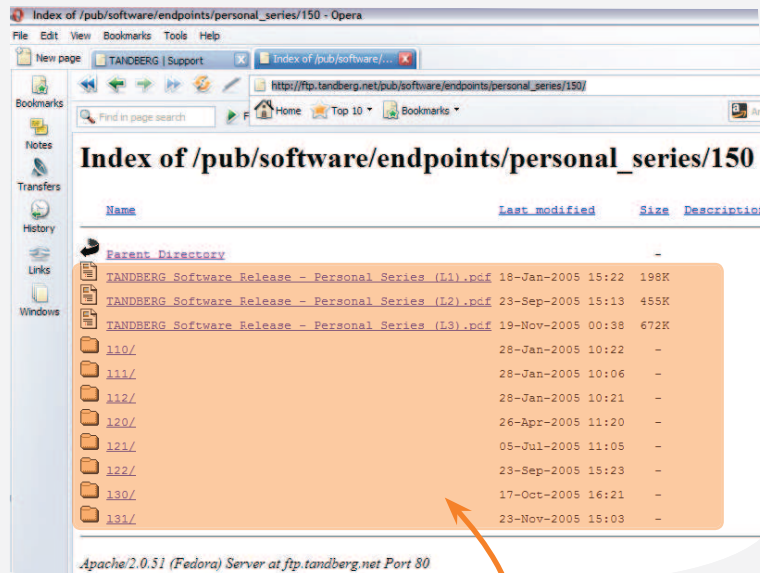
However, Service Releases providing minor corrections and function enhancements are available to everyone.

## Take a Back-up First

You may want to back up your local settings (the local phone book) before you start to upgrade the software. How to take an upgrade is described in [Taking back-up of Your 150MXP Files](#)

## The Upgrading Process (I)

- 1 Use your internet browser to access [http://ftp.tandberg.net/pub/software/endpoints/personal\\_series/150/](http://ftp.tandberg.net/pub/software/endpoints/personal_series/150/)  
Your browser will then show the below file structure:



Available software versions

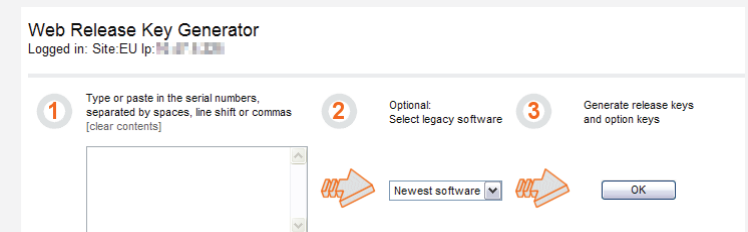
- 2 Select the software version to install and download it to your computer.

- 3 If this is a Service Release no Release Key will be needed. If this is a Main Release a Release Key will have been given to you as a part of the Service Contract.

**Cannot find your key?** If you cannot locate your Release Key or if this is the first time you install a Service Release since you purchased your 150MXP, you will need to go on the web to let the TANDBERG key generator calculate a Release Key for you.

The reason why this applies the first time you install a Service Release is that the unit will not have a Release Key stored until you perform the first upgrade. The Release Key will be retained after this first upgrade, so that the next time you do an upgrade (this applies to Service Releases only!) the key is already in the unit and you won't need to enter it.

- 4 Use your internet browser to access <https://webrk.tandberg.net/RK/rksn.jsp>



Do as told, key in or paste in the serial number of your TANDBERG unit, then select the software version to be installed and click **OK** to have the **Release Key** generated.

- 5 The **Release Key** and other relevant information is then displayed as shown in this example.


Sys S/N	HW S/N	Product Name	Shipped SW	Orig. rel. key	Upgrade to	New rel. key	Service Contract	SC End
38A02319	38A02319	TANDBERG 150 MXP NTSC	L.2.2 (S51000)	756576370086296	L.3.1 (S51000)	2767034430161131	No service contract	


The released software can be found at [http://www.tandberg.net/support/download\\_software.jsp](http://www.tandberg.net/support/download_software.jsp) Export result as Excel (XLS):

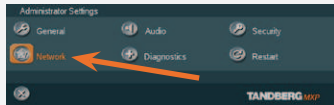
more...



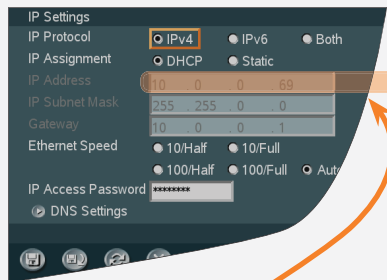
## The Upgrading Process (II)

**6** On the 150 MXP press the **Settings** key (  ) to produce the on-screen menu.

**7** Use the **Cursor** keys (  ) to move to **Network**.

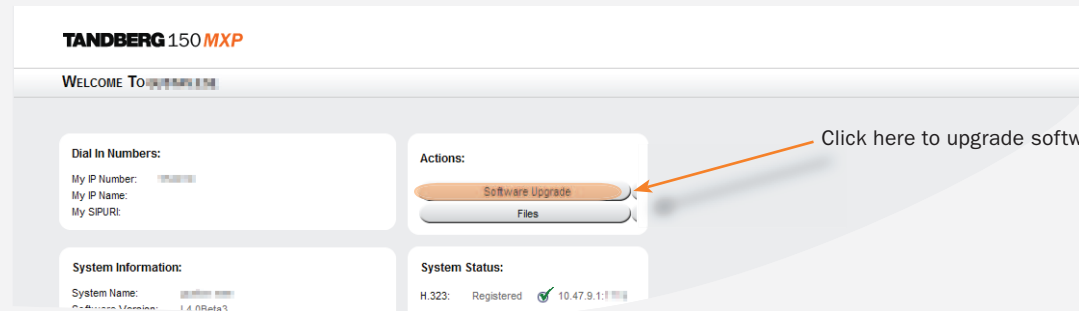


**8** Press the **OK** (  ) key to produce the **Network Settings** menu.



Locate the **IP address** of your system. This information is also found in **Diagnostics > System Information**.

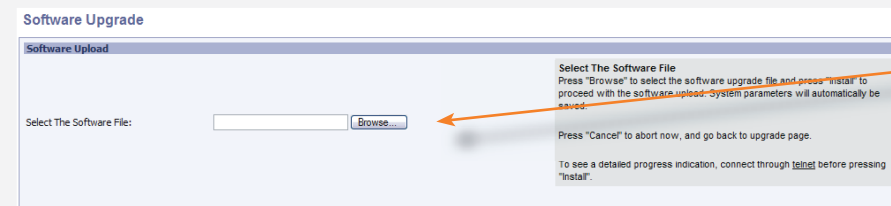
**9** In your internet browser type in the IP number of your TANDBERG system. This will produce the below display.



**10** The following display will now be produced:



**11** Locate the file to be uploaded:



**12** The new software will now be installed and the system will reboot.